

RMA Form

Date : ______ RMA number : _____ Phone no. : _____ Email address : _____ Return reason :

ReplaceYourLamp.co.uk Zuidergracht 21 - 20 3763 LS Soest The Netherlands

RMA number:

You can use this RMA form as your shipping label.

Print this form and fold it into quarters.

Paste the form on the package with our return address to the upside.

Shipping notes:

- Please return the product or products to us within 14 days after cancellation notice.
- Returns without an RMA number may take longer to be processed.
- If reasonably possible, return the product or products in the original packaging.
- We ask that you do not write any texts on the packaging and do not stick stickers or tape.
- Pack the return items with care. Use a carton or packing paper to prevent damage during transit.
- You bear the risk of the return. We recommend you to send the package with a registered service and that you keep a copy of the posting receipt, so that you may claim an eventual loss with your carrier.

Any questions? Please feel free to contact us:

Our phone no.: 0031 30 656 9603

Our email address: info@replaceyourlamp.co.uk